

LOBBY



MANAGER

Manage your customer's waiting time easily

Reduce Your Customer's Waiting Time & Manage your Staff Availability!

One screen gives you the answer to:

Dashboard

Location: Autogermanica

Users Logged In

| Staff Name | Status | Count |
|---------------------|--------|-------|
| Charles (Active) | Green | 0 |
| Edward (Active) | Green | 0 |
| Julie Kat (Active) | Green | 2 |
| Tom Bro (Active) | Green | 3 |
| Jill Jones (Active) | Green | 4 |
| Pedro M (Active) | Green | 1 |
| Karen ba (Active) | Green | 0 |
| Sandy T (Active) | Green | 0 |

Appointment Client

| Staff | Wait Time | Status |
|------------|-----------|--------|
| Charles | 00:01:32 | Green |
| Edward | 00:02:03 | Green |
| Julie Kat | 00:24:52 | Yellow |
| Tom Bro | 00:22:57 | Yellow |
| Jill Jones | 00:03:49 | Green |
| Pedro M | 50:18:15 | Red |
| Karen ba | 00:03:04 | Green |

Walkin Client

| Staff | Wait Time | Status |
|------------|-----------|--------|
| Charles | 50:21:39 | Red |
| Edward | 00:23:38 | Yellow |
| Julie Kat | 00:20:01 | Yellow |
| Tom Bro | 00:02:38 | Green |
| Jill Jones | 00:26:12 | Yellow |
| Pedro M | 00:22:22 | Green |

How many customers are waiting ?

Is your Staff available for a new customer?

How long are customers waiting and Who are they ?

I want to know how long my Staff are meeting with customers?

Do some of your Customers just show up?

Sends a management **ALERT** when customers wait longer than the maximum allowed time

www.LobbyManager.com
Call (760) 512 - 0150

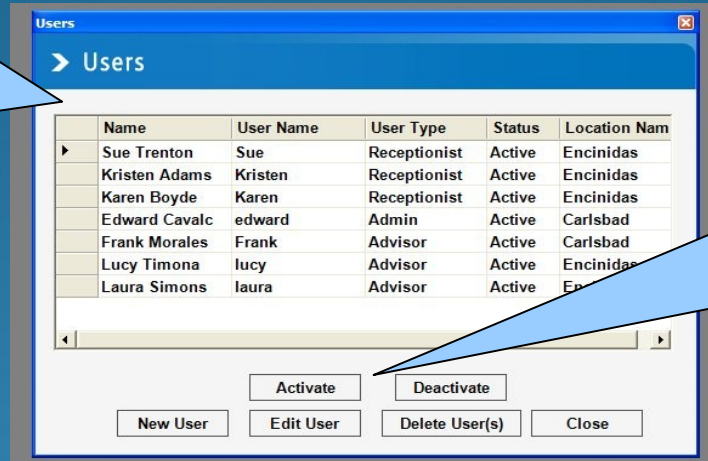
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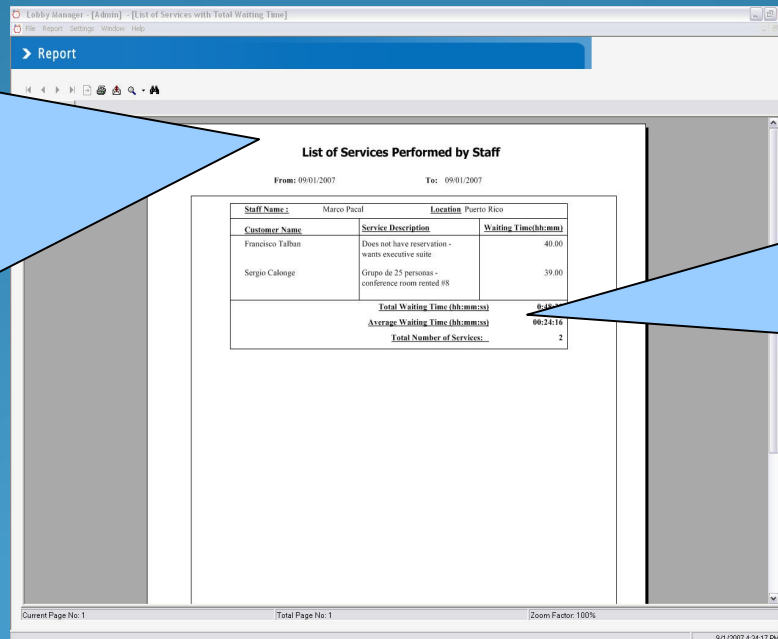
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Screens & Menus are **EASY** to use



If you have High & Low seasons you can **deactivate** Staff

Multiple **Reports** provide detailed information, such as how long customers waited, average waiting time, reports per staff member, etc



Utilize Reports for **Performance Reviews** of STAFF

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Management

Alert

Refreshes
every 10
seconds

| Client Name | Service Description | Waiting Time | Status | Assign By | Assign To | Walkin | Location |
|---------------|------------------------------|--------------|-----------|-----------|-----------|--------|---------------|
| Pancho Andra | Tag # 4590 Lexus - Servicio | 14:55 | Un Assign | Charlene | Un Assign | Yes | Autobritanicz |
| Susana Cabri | Tag # 2869 BMW Z4 - Llanta b | 14:54 | Re Assign | Charlene | Homero | No | Autobritanicz |
| Federico Guz | Tag # 4590 Lexus 760 parabri | 14:53 | Re Assign | Charlene | Homero | No | Autobritanicz |
| Eduardo Ram | Tag # 1076 Lexus Truck | 14:46 | Re Assign | Yohaira | Homero | No | Autobritanicz |
| Alejandra Ort | Tag # 2199 BMW 7 | 14:33 | Re Assign | Yohaira | Jesus | No | Autogermani |
| Elisa Rivas | Tag #2190 Land Rover | 14:23 | Re Assign | Yohaira | Vielka | No | Autogermani |
| Test Client | Test Request | 07:21 | Re Assign | Charlene | Carolina | No | Autobritanicz |

The **ALERT**
shows you
ALL
Customers
that are
Waiting
Longer than
Your set
Waiting
Time

If **STAFF** is
OVERLOADED
you can
RE-ASSIGN
Customer to
someone else

Staff get a
MESSAGE when
Customer has
arrived

> Service Request Details

Service Request Description:

Customer Name

Walkin Custome

Category:

Assign Request to:

Assign to any
STAFF
member

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